



## Make a Compliment or a Complaint

### Real ICT Customer Care

Make a Compliment or a Complaint

**Real ICT**, is dedicated to providing an excellent service to its customers and your feedback is very important to us.

If you have received excellent service, please take the time to lodge a compliment so we can pass it onto the relevant staff member. We also do appreciate and value a google review should you so wish to do this.

If for some reason, you are not satisfied with the service received, we have a Complaints Handling Policy in place.

We have several ways to lodge a compliment or a complaint. Please use the preferred method and we will ensure that it is handled with utmost priority and in accordance with our policy.

#### **Contact Us via Email**

Att: Director

Email: [realsupport@realict.com.au](mailto:realsupport@realict.com.au)

#### **Contact Us via Phone**

Ph: 1300 005 060

#### **Contact Us via Mail**

Att: Director

Real ICT Pty Ltd

P.O. Box 931

Mt Waverley VIC. 3149

**Real ICT Pty Ltd ACN 633 488 909**